

Survey Questionnaire

(Please note that survey is not formatted as it will appear on screen.)

This survey is intended to collect information about the experiences of international students in British Columbia. Your responses are confidential and your privacy will be respected.

Thank you for taking the time to provide your feedback. Please complete the survey in one sitting. The survey will take about 15 minutes to complete. If you are ready to begin now please click the continue button.

[START]

Section 1: Introductory Questions

Question 1

To confirm, are you currently registered as a student at <INSTITUTION>?

- Yes - GO TO Question 2
- No - GO TO Question 1A

Question 1A Are you:

- Question 1AA. Registered at a different institution?
What Institution are you registered at now? [SHOW INSTITUTION LIST AND OTHER SPECIFY]
[NOTE: INSERT THIS INSTITUTION TO QUESTIONS WHERE APPROPRIATE]
- Question 1AB. Not studying anymore?
If you are not registered at any institution now, please tell us where you were last registered. [SHOW INSTITUTION LIST AND OTHER SPECIFY]
[NOTE: INSERT THIS INSTITUTION TO QUESTIONS WHERE APPROPRIATE]

Question 2

Our records indicate that you are/were in the <NAME OF PROGRAM> program. Is that correct?

- Yes
- No - GO TO Question 2A

Question 2A What are/were you studying?

- I am studying _____

Question 3

Are you studying on a full time or part time course load? [HAVE NOTE INDICATING WHAT IS FULL-TIME AND PART-TIME]

- Full Time
- Part Time
- Unsure/Don't Know

Question 4

How many classroom and lab hours are scheduled to you each week?

- Please enter a number between 1 and 40: _____
- Unsure/Don't Know

Question 5

What type of program are/were you taking? Please check all that apply.

- Bachelor degree
- Masters or doctorate degree
- Diploma or certificate
- Trades or apprentice
- English language training
- Other, please specify _____

Question 6

Which of the following best describes when you began learning English?

- English is my first language
- Age 12 or earlier
- As a teenager (Age 13 to 17)
- As an adult (Age 18 and older)

Question 7

Which of the following best describes your living accommodations?

[IF YES TO Question 1AB, SHOW "Question 7 Which of the following best describes your living accommodations when you attended the <INSTITUTION>"]?

- Living on campus
- Living off campus with a home stay family
- Living off campus by myself
- Living off campus with friends
- Living off campus with relatives, spouse or family

Question 8

Which of the following best describes your current status in Canada?

- Canada Study Permit holder
- Diplomatic visa holder
- Work Permit holder
- Permanent Resident
- Other (please specify)

Section 2: Student Information and Decisions to Study in B.C.

Question 9

Had you ever visited British Columbia before deciding to study here?

- Yes
- No

Question 10

Did you attend high school in Canada?

- Yes, British Columbia
- Yes, A Canadian Province other than B.C.
- No, which country did you attend high school ____ [SHOW COUNTRY LIST AND OTHER SPECIFY]

Question 11

How did you learn about post-secondary studies in B.C.? Please check all that apply.

INTERNET	PEOPLE
<input type="checkbox"/> Canadian Government website <input type="checkbox"/> LearnLiveBC website <input type="checkbox"/> Web sites of post secondary institutions in B.C. <input type="checkbox"/> Other internet sites (please specify)_____ <input type="checkbox"/> Workshops or School Fairs in My Home Country	<input type="checkbox"/> Agent <input type="checkbox"/> Someone from my institution <input type="checkbox"/> Friends <input type="checkbox"/> Family <input type="checkbox"/> School counsellor or teacher in my home country <input type="checkbox"/> Person at a Canadian Education Centre in my home country <input type="checkbox"/> Other source (please specify)_____

Question 12

What other countries/regions (if any) did you consider as a country/region for your studies? Please select your top 3 countries.

- I only considered Canada [Skip Question 13]
- Country _____ [SHOW COUNTRY LIST]
- Country _____
- Country _____

[ONLY ASK Question 13 IF ONE OR MORE COUNTRIES/REGIONS SELECTED IN Question 12]

Question 13

Was Canada your first choice?

- Yes
- No, which Country was your first choice [SHOW COUNTRY LIST-EXCLUDING CANADA]

Question 14

How many countries (outside of your country of birth) had you travelled to before starting your studies in B.C.?

Please estimate; enter a number between 0 to 98:

- _____
- Unsure/Don't Know

Question 15

What other educational institutions (if any) did you apply to for your studies? Please select your top 3 institutions.

- I only considered <INSTITUTION> [Skip Q16]
- Institution: _____ [SHOW INSTITUTION LIST AND OTHER SPECIFY]
- Institution: _____ [SHOW INSTITUTION LIST AND OTHER SPECIFY]
- Institution: _____ [SHOW INSTITUTION LIST AND OTHER SPECIFY]

[ONLY ASK Q16 IF ONE OR MORE INSTITUTIONS SELECTED IN Q15]

Question 16

Was <INSTITUTION> your first choice university or college?

- Yes
- No, which institution was your first choice [SHOW INSTITUTION LIST-EXCLUDING THE INSTITUTION]

Question 17

How did you hear about <INSTITUTION>? Please check all that apply.

INTERNET	PEOPLE
<input type="checkbox"/> Canadian Government website <input type="checkbox"/> LearnLiveBC website <input type="checkbox"/> <institution's> Web site <input type="checkbox"/> Other internet sites (please specify)_____ <input type="checkbox"/> Workshops or School Fairs in My Home Country	<input type="checkbox"/> Agent <input type="checkbox"/> Someone from my institution <input type="checkbox"/> Friends <input type="checkbox"/> Family <input type="checkbox"/> School counsellor or teacher in my home country <input type="checkbox"/> Person at a Canadian Education Centre in my home country <input type="checkbox"/> Other source (please specify)_____

Question 18

Why did you choose to study abroad?

Please type your answer in the box:

- _____
- Unsure/Don't Know

Question 19

How important were the following things in your decision to study in British Columbia?

	Not at all important				Very important
Quality of education	1	2	3	4	5
Costs (tuition and living)	1	2	3	4	5
Safety and security	1	2	3	4	5
Friendly people	1	2	3	4	5
Beautiful landscape	1	2	3	4	5
Multicultural environment	1	2	3	4	5
Future employment goal	1	2	3	4	5
Desire to live in Canada	1	2	3	4	5
Reputation of institution	1	2	3	4	5

Question 20

How useful were the following sources of information in helping you prepare for your studies in B.C.?

	Not at all useful				Very useful	Did not use
Advertisements or stories in Magazines, Newspapers or on TV or Radio shows	1	2	3	4	5	<input type="checkbox"/>
[Institution] website	1	2	3	4	5	<input type="checkbox"/>
Institutional recruiter or educational agent	1	2	3	4	5	<input type="checkbox"/>
Brochures/ pamphlets about institution	1	2	3	4	5	<input type="checkbox"/>
Direct communications from institution (email, letter, fax, etc.)	1	2	3	4	5	<input type="checkbox"/>
Talking with students/alumni from institution	1	2	3	4	5	<input type="checkbox"/>
School counselor or teacher in my home country	1	2	3	4	5	<input type="checkbox"/>
Family	1	2	3	4	5	<input type="checkbox"/>
Friends or acquaintances	1	2	3	4	5	<input type="checkbox"/>
Educational/college fair	1	2	3	4	5	<input type="checkbox"/>
Canadian Education Centre in my country	1	2	3	4	5	<input type="checkbox"/>

Question 21

Before coming to [INSTITUTION], how easy was it to find information about the following topics?

	Not at all difficult				Very difficult	Did not have questions about this topic
Visa requirements (Study Permit)	1	2	3	4	5	<input type="checkbox"/>
Institutional student "lifestyle"	1	2	3	4	5	<input type="checkbox"/>
B.C. culture	1	2	3	4	5	<input type="checkbox"/>
English admission requirements	1	2	3	4	5	<input type="checkbox"/>
Program availability	1	2	3	4	5	<input type="checkbox"/>
Admission deadlines	1	2	3	4	5	<input type="checkbox"/>
Program and course information	1	2	3	4	5	<input type="checkbox"/>
A place to live	1	2	3	4	5	<input type="checkbox"/>
Financial assistance and scholarships	1	2	3	4	5	<input type="checkbox"/>

Question 22

What was your experience with the Canadian study permit or visa process (immigration) in your home country?

- I applied once, and got approved in less than 3 months

- I applied once, and got approved between 3 and 6 months
- I applied once, but it took more than 6 months
- I applied more than once before I was successful

Question 23

Please select the words below that you would use to describe your experience completing the paperwork required to enter Canada. Check all that you feel apply.

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Easy | <input type="checkbox"/> Complicated |
| <input type="checkbox"/> Hard | <input type="checkbox"/> Clear |
| <input type="checkbox"/> Confusing | <input type="checkbox"/> Well explained |
| <input type="checkbox"/> Simple | <input type="checkbox"/> Time consuming |

Section 3: Arrival Experiences

The next set of questions ask you about your experiences as a new student at <INSTITUTION>

Question 24

Do you recall attending an orientation session at your current institution?
 [IF YES TO Q1AB, SHOW "Q24 Do you recall attending an orientation session at <INSTITUTION>"]?

- Yes [ASK Q24b AND Q24c]
- No
- Unsure

Question 24b How helpful was the orientation that you received when you first arrived at <INSTITUTION>?

- Not at all helpful
- A little bit helpful
- Somewhat helpful
- Very helpful

Question 24c Were there any additional topics that you would have liked included in the orientation?

- No
- Yes, Please describe _____

This next set of questions asks about your overall adjustment to B.C. and your satisfaction with your studies.

Question 25

How difficult has it been to adjust to the following processes as a new international student?

	Very difficult				Not at all difficult
Different teaching/learning styles	1	2	3	4	5
Dealing with teamwork in classes	1	2	3	4	5
Getting involved in extra curricular activities at the institution	1	2	3	4	5
Interacting with instructors & professors	1	2	3	4	5
Academic expectations	1	2	3	4	5
Living in the community	1	2	3	4	5
Making friends with other international students	1	2	3	4	5
Making friends with Canadians	1	2	3	4	5

Question 26

When you have academic questions, how helpful are/were the following?

	Not at all Helpful				Very Helpful	Does not apply to me
Canadian classmates	1	2	3	4	5	6
International students from my own country	1	2	3	4	5	6
Other international students	1	2	3	4	5	6
Institutional faculty and staff	1	2	3	4	5	6
Canadians in the community	1	2	3	4	5	6
My home stay family	1	2	3	4	5	6
Academic advising/program advising	1	2	3	4	5	6

Question 27

When you have personal questions, how helpful are/were the following?

	Not at all Helpful				Very Helpful	Does not apply to me

Canadian classmates	1	2	3	4	5	<input type="checkbox"/>
Other international students	1	2	3	4	5	<input type="checkbox"/>
International students from my own country	1	2	3	4	5	<input type="checkbox"/>
Institutional faculty and staff	1	2	3	4	5	<input type="checkbox"/>
Canadians in the community	1	2	3	4	5	<input type="checkbox"/>
My home stay family	1	2	3	4	5	<input type="checkbox"/>
Counselling professionals at my institution	1	2	3	4	5	<input type="checkbox"/>

Question 28

How satisfied are you with each of the following?

	Very dissatisfied				Very satisfied	Does not apply to me
Experience obtaining Study Permit	1	2	3	4	5	<input type="checkbox"/>
Admissions and registration at <INSTITUTION>	1	2	3	4	5	<input type="checkbox"/>
Student Services (library, health care, etc)	1	2	3	4	5	<input type="checkbox"/>
Facilities (classrooms and equipment)	1	2	3	4	5	<input type="checkbox"/>
Recreational facilities on campus	1	2	3	4	5	<input type="checkbox"/>
My teachers	1	2	3	4	5	<input type="checkbox"/>
The quality of education I receive	1	2	3	4	5	<input type="checkbox"/>
My lifestyle in Canada	1	2	3	4	5	<input type="checkbox"/>
The place where I stay (housing)	1	2	3	4	5	<input type="checkbox"/>
My local social network (e.g. friends, faculty and fellow students)	1	2	3	4	5	<input type="checkbox"/>

Question 29

Please list those programs and/or services that helped you adjust to your studies and community as a new student.

Please type your answer in the box:

Unsure/Don't Know

Question 30

Overall, how satisfied are you with <INSTITUTION>?

Very dissatisfied				Very satisfied
1	2	3	4	5

Question 31

Overall, how satisfied are you with your program at <INSTITUTION>?

Very dissatisfied				Very satisfied
1	2	3	4	5

Question 32

How likely are you to recommend each of the following to others?

	Very Likely				Very Unlikely
Canada?	1	2	3	4	5
British Columbia?	1	2	3	4	5
<INSTITUTION>?	1	2	3	4	5

Section 4: Work Plans and Future Plans

The next set of questions asks about your plans for work now, and in the future.

Question 33

Have you worked for pay or wages while in B.C.?

- Yes → Was it: On campus Off campus Both on and off campus
 No, I have not worked [GO TO Q35]

[ASKED ONLY IF Q33 = YES]

Question 34

How well do each of the following statements explain why you worked during your stay in B.C.?

	Does not explain				Explains very well	Does not apply to me
To help with English language skills	1	2	3	4	5	<input type="checkbox"/>

For additional spending money	1	2	3	4	5	<input type="checkbox"/>
Work was related to my program of study	1	2	3	4	5	<input type="checkbox"/>
To meet people	1	2	3	4	5	<input type="checkbox"/>
To pay tuition fees	1	2	3	4	4	<input type="checkbox"/>

Question 35

Have you obtained a Canadian Social Insurance Number (SIN)?

- Yes
- No
- Unsure

Question 36

Have you participated in a co-op placement or an internship while attending <INSTITUTION>?

- Yes
- No
- Unsure

Question 37

What best describes your plans after you leave <INSTITUTION>? Please select all that apply.

- Return to home country for work
- Return to home country for further education
- Go to another country for further education
- Go to another country for work
- More education in B.C.
- More education in another Canadian province
- Work in B.C.
- Work in another Canadian province
- Other, please specify: _____

Question 38

Have you obtained an Off-Campus work permit?

- Yes
- No

Question 38a [IF Q38 = YES] how did you hear about the Off-Campus Work Permit Program?

- Canadian Citizenship and Immigration Canada website
- LearnLiveBC website
- Institution's international student services department
- Classmates
- International students at the institution
- Education Agent
- Parents or family
- Other (please specify)

Question 38b [IF Q38 = NO] Are you planning to apply to the Off-Campus Work Permit Program?

- Yes
- No
- Unsure
- Never heard of the Off-Campus Work Permit Program

[ONLY ASK Question 39 IF Question 5 = 1-thru-4 (i.e.: Bachelor degree, Masters or doctorate degree, Diploma or certificate, or Trades or apprentice.)

]

Question 39

Are you planning to apply for a Canadian post-graduate work permit?

- Yes
- No
- Never heard of the post-graduate work permit

Question 39 b [ASK IF Q39=YES] how did you hear about this program?

- Canadian Citizenship and Immigration Canada website
- LearnLiveBC website
- Institution's international student services department
- Classmates
- International students at the institution
- Education Agent
- Parents or family
- Other (please specify) _____

(LAST SURVEY WINDOW)

Thank you for your participation in this survey. If you have any final comments you would like to make, please use this space.

For Universities

This survey will be used by [name of university]. Under an agreement in the *BC Statistics Act*, you may refuse to share your results with [name of university] by writing to the Executive Director of Statistics before December 31, 2008

Executive Director, BC Stats
PO Box 9410 Stn Prov Govt
Victoria, B.C.
V8W 9V1

For Colleges and Institutes

This survey will be used by the B.C. public post-secondary institutions and the Ministry of Advanced Education and Labour Market Development. Under an agreement in the *BC Statistics Act*, you may refuse to share your results with any of these organizations by writing to the Executive Director of Statistics before December 31, 2008.

Executive Director, BC Stats
PO Box 9410 Stn Prov Govt
Victoria, B.C.
V8W 9V1

[END]